

Order Form

AS/400 Model	Processor Group	CPU Serial No.	PBS Product	Cost
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Extra Installation & Administrative Guides _____ @ \$25.00 each

(Oklahoma residents add appropriate Sales Tax)

International orders add \$100.00 shipping and handling

(Purchaser is entitled to a ninety (90) day money back guarantee)

TOTAL

PAYMENT INFORMATION

Ship To:

Bill To: (If different from Ship To)

Company _____

Company _____

Address _____

Address _____

City _____ State _____ Zip _____

City _____ State _____ Zip _____

Contact _____ Title _____

Contact _____ Title _____

Phone _____ Fax _____

Phone _____ Fax _____

Email _____

Purchase Order _____

Send signed agreement and remittance to:



Pinnacle Business Systems, Inc.
100 South Baumann
Edmond, OK 73034
682-518-1684 · 405-359-7490 FAX
1-800-311-0757

The customer acknowledges that (s)he has read the PBS Software License Agreement and the Product Price List, and agrees to be bound by the stated terms and conditions.

Signed _____ Date _____

Printed Name _____ Title _____



SOFTWARE LICENSE AGREEMENT

GENERAL TERMS

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PBS agrees to provide maintenance to the software programs for the first twelve (12) months of this agreement at no additional charge. Maintenance will include enhancements, corrections and technical support of the software programs as they become available, providing these improvements are not separately priced and marketed by PBS. Purchaser may extend the software maintenance for twelve (12) months by payment of an Annual Maintenance Fee to PBS. Annual Maintenance Fee is 18% (21% International) of the then current list price*. Note that product enhancements and upgrades to accommodate future releases of IBM operating system software will be made available only to customers who are operating under a current maintenance agreement. License and annual maintenance costs are based on the then current product list price. Customer AS/400 Model/Processor Group upgrades will be subject to incremental product price adjustments according to PBS published pricing schedules. Maintenance pricing is subject to change at any time.

For a period of twelve (12) months and during any subsequent maintenance period, PBS expressly warrants the program(s) to perform substantially in accordance with published documentation and shall, as part of this express warranty, provide the following:

- A. Code corrections as required to expeditiously conform program(s) performance to published documentation.
- B. Product updates that are technically feasible and required for the program(s) to continue to perform under the IBM supplied operating system.
- C. Product assistance by mail and telephone in installation and use of the program(s) and the interpretation of product output.

RETURN OF LICENSED SOFTWARE MATERIALS

Termination of the agreement by the purchaser will not be effective until all software and documentation have been returned to PBS, or a letter signed by the purchaser is received by PBS stating that all copies of the licensed software have been destroyed. Unless otherwise expressly specified in writing, the customer will be invoiced 60 days after request of the trial copy.

**Note: Maintenance does not include AS/400 processor group upgrade fees based on tiered software products. Processor group upgrade fees for PBS software products are discounted at fifty percent (50%) of the difference between the then current product list price of the processor group you are upgrading from, and the then current product list price of the processor group to which you are upgrading to.*

Pinnacle Business Systems, Inc.

Remit to: 100 South Baumann Edmond, OK 73034 • 405-359-0121 • Fax 405-359-7490 • 1-800-311-0757